



Job Description

Job Title: Brasserie Supervisor	Salary: £26,625 pa plus tips
Department: Coq & Bull Brasserie	Reporting to: Operations Manager

About us:

The Coq & Bull brasserie at the Clandeboye Lodge is one of North Down's top ranked venues. Known for its warm atmosphere, creative menus and exceptional hospitality. Joining our team means becoming part of a dynamic and supportive workplace that values creativity, professionalism and excellence. Wherever possible we design shift patterns that allow you to enjoy a good work/life balance, with both daytime and evening shifts.

What we can offer you:

- Free staff meals on shift
- Flexibility where we can
- Free uniforms
- Taxi fare contribution if you do not have your own transport
- Free onsite parking
- 50% off food in the Coq & Bull brasserie & overnights stays for friends & family
- Internal training & career progression
- Reduced green fees at Blackwood golf

Job description:

- Supervising and assisting with the day-to-day brasserie operations
- Delivering the highest level of guest satisfaction by providing a warm welcome, a friendly atmosphere and efficient service, delivered by a helpful and courteous team
- Liaising with relevant departments, such as kitchen, reception and housekeeping, to ensure the effective and efficient running of the brasserie

- Dealing with all customer complaints, queries and suggestions
- Promoting new ideas for business and product development
- Compliance with health & safety and food safety regulations, and cleanliness & hygiene standards
- Carrying out any other related duties within the hotel

You must:

- Have at least 2 years' experience in a similar role.
- Be motivated to go the extra mile in service delivery
- Demonstrate your ability to lead, motivate and inspire
- Have good organisational skills and be able to work well under pressure
- Be empathetic when interacting with guests and colleagues
- Have experience in working with POS and completing end of shift reconciliations
- Have good working knowledge of Microsoft 365 Word and Excel
- Be able to work shift patterns and be available to work day-time, evenings and weekends

How to apply:

Please **send your CV** to jobs@clandeboyelodge.co.uk. Make sure to state the job you are applying to so that we can consider your application.

The Clandeboyelodge is an Equal Opportunity Employer. To comply with current NI legislation, all applicants are required to **complete an equality questionnaire**. Please complete the questionnaire online [here](#).